

REQUEST FOR QUOTATION (RFQ)

FOR SERVICES

Project Title:	Pacific Islands Emergency Management Alliance (PIEMA) project
Nature of the services	Consultant to review and strengthen the interconnectedness of Fiji National Fire Authority's (NFA) Business Continuity Plans, Disaster Recovery Plans and Emergency Management Plans.
Location:	Suva, Fiji
Date of issue:	3/10/2022
Closing Date:	31/10/2022
SPC Reference:	RFQ 22-4442

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Part 1: INTRODUCTION

1.1 About the Pacific Community (SPC)

The Pacific Community (SPC) is the principal scientific and technical organisation of the Pacific region, established by treaty in 1947 with the signing of the *Agreement Establishing the South Pacific Commission* (the Canberra Agreement).

Our unique organisation covers more than 20 sectors and is renowned for knowledge and innovation in such areas as fisheries science, public health surveillance, geoscience and conservation of plant genetic resources for food security.

For more information about SPC and the work that we do, please visit our website: <https://www.spc.int/>.

1.2 SPC's procurement activities

SPC's procurement activities are guided by the principles of high ethical standards, value for money, open competition and social and environmental responsibility and are carried out under our Procurement Policy.

For further information or enquiries about SPC's procurement activities, please visit the procurement pages on our website: <https://www.spc.int/procurement> or email: procurement@spc.int

1.3 SPC's Request for Quotation (RFQ) Process

At SPC, procurement valued at more than EUR 2,000 and less than or equal to EUR 45,000 requires an evaluation of at least three quotations to determine the offer that provides the best value for money through a Request for Quotation (RFQ) process.

This RFQ sets out SPC's requirements for a project and it asks you, as a bidder, to respond in writing in a prescribed format with pricing and other required information.

Your participation confirms your acceptance of SPC's conditions of participation in the RFQ process.

Part 2: INSTRUCTIONS TO BIDDERS

2.1 Background

SPC invites you to submit a quotation to deliver the services as specified in [Part 3](#).

SPC has compiled these instructions to guide prospective bidders and to ensure that all bidders are given equal and fair consideration. Please read the instructions carefully before submitting your bid. For your quotation to be considered, it is important that you provide all the prescribed information by the closing date and in the format specified.

2.2 Submission Instructions

You must **submit your quotation and all supporting documents** in English and as an attachment to an email sent to piema@spc.int and with the subject line of your email as follows: **Submission RFQ 22-4442**. The email should also be copied to rfq@spc.int.

The supporting documents expected in this RFQ are:

- [The Conflict-of-Interest Declaration form](#) completed
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Your submission must be clear, concise and complete and should only include a quotation and information that is necessary to respond effectively to this RFQ. Please note that you may be marked down or excluded from the procurement exercise if your submission contains any ambiguities or lacks clarity.

Bids will be evaluated on the basis of information received by **4:00pm Fiji Time on 31/10/2022**.

2.3 Evaluation & Contract Award

Each quotation validly received will be assessed against the evaluation criteria matrix set out in [Part 4](#). Any changes in the evaluation criteria will result in the RFQ process being re-issued.

SPC may award the contract once it has determined that a bidder has met the prescribed requirements and the bidder's proposal has been determined to be substantially responsive to the RFQ documents, provide the best value for money (highest cumulative score) and best serve the interests of SPC.

In the event of a bid being accepted, procurement will take place under SPC's [General Terms and Conditions of Contract](#) and depending on the value or nature of the procurement, the award will be made by issuing a purchase order or a signed and dated contract, or both.

2.4 Key Contacts

Please contact SPC should you have any doubt as to what is required or if we can help answer any questions that you may have.

Patrick Haines will be your primary point of contact for this RFQ and can be contacted at piema@spc.int. You should copy any communications into rfq@spc.int.

Details will be kept of any communications between SPC and bidders. This assists SPC to ensure transparency of the procurement process. While SPC prefers written communication in the RFQ process, at any point where there is phone call or other conversation, SPC expects to keep a file note of the exchange, with all forms of communication with prospective bidders to be retained as source documents for the procurement of the services.

2.5 Key Dates

Please see the proposed procurement timetable in the table below. This timetable is intended as a guide only and while SPC does not intend to depart from the timetable, it reserves the right to do so at any stage.

STAGE	DATE
RFQ sent to potential vendors	3/10/2022
RFQ Closing Date	31/10/2022
Award of Contract	14/11/2022
Commencement of Contract	14/11/2022
Conclusion of Contract	28/02/2023

2.6 Legal and compliance

Confidentiality: Unless otherwise agreed by SPC in advance or where the contents of the RFQ are already in the public domain when shared with the bidder, bidders shall at all times treat the contents of the RFQ and any related documents as confidential. SPC will also treat the information it receives from the bidders as confidential.

Conflict of interest: Bidders must take all necessary measures to prevent any situation of conflict of interest. You must notify SPC in writing as soon as possible of any situation that could constitute a conflict of interest during the RFQ process. If you have any familial connection with SPC staff, this must be declared, and approval will then be sought for you to engage in the RFQ process. **In support of your response to this RFQ, you must submit to SPC [the Conflict-of-Interest Declaration form](#) available on our procurement page website: <https://spc.int/procurement>.**

Breach of this requirement can result in SPC terminating any contract with a successful bidder.

Currency, validity, duties, taxes: Unless specifically otherwise requested, all proposals should be in Australian Dollars (AUD) and must be net of any direct or indirect taxes and duties, and shall remain valid for 120 days from the closing date. The successful bidder is bound by their proposal for a further 60 days following notification they are the preferred bidder so that the contract may be awarded. No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted at any time during this period.

No offer of contract or invitation to contract: This RFQ is not an offer to contract or an invitation by SPC to enter into a contract with you.

Privacy: The bidder is to comply with the requirements of applicable legislation and regulatory requirements in force for the use of personal data that is disclosed for the purposes of this RFQ. SPC will handle any personal information it receives under the RFQ in line with its [Privacy Policy](#), and the [Guidelines for handling personal information of bidders and grantees](#).

Warranty, representation, assurance, undertaking: The bidder acknowledges and agrees that no person has any authority to give any warranty, representation, assurance or undertaking on behalf of SPC in connection with any contract which may (or may not) follow on from this RFQ process.

2.7 Complaints process

Bidders that consider they were not treated fairly during any SPC procurement process may lodge a protest. The protest should be addressed to complaints@spc.int. The bidder must provide the following information: (1) full contact details; (2) details of the relevant procurement; (3) reasons for the protest, including how the alleged behaviour negatively impacted the bidder; (4) copies of any documents supporting grounds for protest; (5) the relief that is sought.

Part 3: TERMS OF REFERENCE

A. Background/context

The [Pacific Islands Emergency Management Alliance \(PIEMA\)](#) was established in 2013 as a coordinating mechanism that engages directly with Pacific countries to improve resilience and create excellence in emergency management for safer Pacific communities.

PIEMA represents a partnership between key umbrella organisations and emergency management agencies - the National Disaster Management Offices (NDMO), Police, Fire and Emergency Services.

The [PIEMA project](#) (2017 – 2023) is implemented by The Pacific Community (SPC) with support from the Governments of Australia and New Zealand.

The National Fire Authority (NFA) is a Fiji Government owned commercial entity that is accountable and responsible for the provision of emergency management services to the people of Fiji. With its new strategic direction, the NFA is undergoing major reforms that are necessary to meet the expectations of the Fiji Government and the members of the community in providing an all-encompassing, efficient and effective emergency service.

The NFA management team is developing the organisation's Business Continuity Plans (BCP), Disaster Recovery Plans (DRP) and Emergency Management Plans (EMP) across each of its Operational Division and Corporate Services Department. A number of these plans have been rolled out or are in the process of completion.

B. Purpose, objectives, scope of services

SPC through the PIEMA project is seeking the services of a consultant to assist the NFA with the compilation and review the interconnectedness of these plans to ensure there is consistency and they address organisational needs and expectations of stakeholders in the event of a disaster. The consultant will further review and suggest changes to ensure the DRP and EMP align with the [Fiji National Disaster Management Plan 1995 and Fiji National Disaster Risk Reduction Policy 2018-2030](#).

C. Timelines

Duration of the Work

- The duration of the consultancy will be up to 50 days between the date of contract signing to 28 February 2023. Any variation to the contract will need to be agreed to by both parties.

D. Reporting and contracting arrangements

The following outputs are expected:

- Workplan detailing inputs and planned outputs, including timing and deliverable deadlines.
- Monthly progress reports of no longer than 10 pages to the Chief Executive Officer (CEO) of NFA and copied to SPC.

- Time-based inputs for services (advice, written and other support) with evidence to support claims for payment that is verified by CEO (or delegated authority) of NFA.

The consultant will be based remotely or in Fiji. It is expected that the consultant will be responsible for their own workspace however, the CEO (or delegated authority) of NFA will be responsible for assisting with appropriate office space for the consultant in the NFA if required.

The PIEMA Project Manager in SPC will be the primary contact point for the consultant on all contractual matters.

The CEO (or delegated authority) of NFA will be the primary contact point for the consultant in all other aspects of this consultancy.

All outputs and reporting timelines relating to this work will be detailed in the contract between the consultant and SPC.

E. Skills and qualifications

The consultant is expected to have:

- A tertiary qualification from a recognised institution related to business administration, disaster risk management, international development, monitoring and evaluation, economics, or any other related fields. It is advantageous if the consultant has an ISO Certified in Management Systems Standards such as a) ISO 22301 – Business Continuity b) ISO 27001 – Information Security c) ISO 31000 – Risk Management.
- Demonstrated experience in providing in-country support for organisational planning and administration, development programs, regional programs and disaster risk management in the Pacific, with a vast range of stakeholders.
- Demonstrated track record of delivering work across multiple settings on time and on budget including well developed written, oral and analytical communication skills.

F. Scope of Bid Price and Schedule of Payments

Milestone/deliverables	Deadline	% payment
1 – Workplan	2 weeks after contract signing date	15%
2 – Monthly progress report	End-Nov 2022	10%
3 – Monthly progress report	End-Dec 2022	10%
4 – Monthly progress report	End-Jan 2023	10%
5 – Monthly progress report	End-Feb 2023	10%
5 – Time-based inputs for services (advice, written and other support) with evidence to support claims for payment that is verified by CEO (or delegated authority) of NFA.	No fixed date – invoiced whenever service is provided under this milestone based on hourly rate quoted by contractor	45%
TOTAL		100%

Part 4: PROPOSAL EVALUATION MATRIX

4.1 Competency Requirements & Score Weight

The evaluation matrix below reflects the obtainable score specified for each evaluation criterion (technical requirement) which indicates the relative significance or weight of the items in the overall evaluation process.

Evaluation criteria	Score Weight (%)	Points obtainable
Mandatory requirements		Mandatory requirements. Bidders will be disqualified if any of the requirements are not met
Technical requirements		
Technical requirement 1: A tertiary qualification from a recognised institution related to business administration, disaster risk management, international development, monitoring and evaluation, economics, or any other related fields. It is advantageous if the consultant has an ISO Certified in Management Systems Standards such as a) ISO 22301 – Business Continuity b) ISO 27001 – Information Security c) ISO 31000 – Risk Management.	20%	140
Technical requirement 2: Demonstrated experience in providing in-country support for organisational planning and administration, development programs, regional programs and disaster risk management in the Pacific, with a vast range of stakeholders.	50%	350
Technical requirement 3: Demonstrated track record of delivering work across multiple settings on time and on budget including well developed written, oral and analytical communication skills.	30%	210
Total Score	100%	700