



REQUEST FOR QUOTATION (RFQ)

FOR SERVICES

Project Title:	Capacity Building for Regional Biomedical Engineers
Nature of the services	Delivery of Biomedical Electrical Safety Testing training
Location:	Nadi, Fiji
Date of issue:	21/04/2023
Closing Date:	30/04/2023
SPC Reference:	RFQ 23-5290

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Part 1: INTRODUCTION

1.1 About the Pacific Community (SPC)

The Pacific Community (SPC) is the principal scientific and technical organisation of the Pacific region, established by treaty in 1947 with the signing of the *Agreement Establishing the South Pacific Commission* (the Canberra Agreement).

Our unique organisation covers more than 20 sectors and is renowned for knowledge and innovation in such areas as fisheries science, public health surveillance, geoscience and conservation of plant genetic resources for food security.

For more information about SPC and the work that we do, please visit our website: <https://www.spc.int/>.

1.2 SPC's procurement activities

SPC's procurement activities are guided by the principles of high ethical standards, value for money, open competition and social and environmental responsibility and are carried out under our Procurement Policy.

For further information or enquiries about SPC's procurement activities, please visit the procurement pages on our website: <https://www.spc.int/procurement> or email: procurement@spc.int

1.3 SPC's Request for Quotation (RFQ) Process

At SPC, procurement valued at more than EUR 2,000 and less than or equal to EUR 45,000 requires an evaluation of at least three quotations to determine the offer that provides the best value for money through a Request for Quotation (RFQ) process.

This RFQ sets out SPC's requirements for a project and it asks you, as a bidder, to respond in writing in a prescribed format with pricing and other required information.

Your participation confirms your acceptance of SPC's conditions of participation in the RFQ process.

Part 2: INSTRUCTIONS TO BIDDERS

2.1 Background

SPC invites you to submit a quotation to deliver the services as specified in [Part 3](#).

SPC has compiled these instructions to guide prospective bidders and to ensure that all bidders are given equal and fair consideration. Please read the instructions carefully before submitting your bid. For your quotation to be considered, it is important that you provide all the prescribed information by the closing date and in the format specified.

2.2 Submission Instructions

You must **submit your quotation and all supporting documents** in English and as an attachment to an email sent to lamour.h@spc.int and with the subject line of your email as follows: **Submission RFQ23-5290**. The email should also be copied to rfq@spc.int.

The supporting documents expected in this RFQ are:

- [The Conflict-of-Interest Declaration form](#) completed
- CV
- Technical and Financial Offer

- Biomedical Certificate
- Previous work evidence

Your submission must be clear, concise and complete and should only include a quotation and information that is necessary to respond effectively to this RFQ. Please note that you may be marked down or excluded from the procurement exercise if your submission contains any ambiguities or lacks clarity.

Bids will be evaluated on the basis of information received by **23.59 FJT on 30/04/2023**.

2.3 Evaluation & Contract Award

Each quotation validly received will be assessed against the evaluation criteria matrix set out in [Part 4](#). Any changes in the evaluation criteria will result in the RFQ process being re-issued.

SPC may award the contract once it has determined that a bidder has met the prescribed requirements and the bidder's proposal has been determined to be substantially responsive to the RFQ documents, provide the best value for money (highest cumulative score) and best serve the interests of SPC.

In the event of a bid being accepted, procurement will take place under SPC's [General Terms and Conditions of Contract](#) and depending on the value or nature of the procurement, the award will be made by issuing a purchase order or a signed and dated contract, or both.

2.4 Key Contacts

Please contact SPC should you have any doubt as to what is required or if we can help answer any questions that you may have.

Lamour Hansel will be your primary point of contact for this RFQ and can be contacted at lamour.h@spc.int. You should copy any communications into rfq@spc.int.

Details will be kept of any communications between SPC and bidders. This assists SPC to ensure transparency of the procurement process. While SPC prefers written communication in the RFQ process, at any point where there is phone call or other conversation, SPC expects to keep a file note of the exchange, with all forms of communication with prospective bidders to be retained as source documents for the procurement of the services.

2.5 Key Dates

Please see the proposed procurement timetable in the table below. This timetable is intended as a guide only and while SPC does not intend to depart from the timetable, it reserves the right to do so at any stage.

STAGE	DATE
RFQ sent to potential vendors	21/04/2023
RFQ Closing Date	30/04/2023
Award of Contract	5/05/2023
Commencement of Contract	12/05/2023
Conclusion of Contract	15/06/2023

2.6 Legal and compliance

Confidentiality: Unless otherwise agreed by SPC in advance or where the contents of the RFQ are already in the public domain when shared with the bidder, bidders shall at all times treat the contents of the RFQ and

any related documents as confidential. SPC will also treat the information it receives from the bidders as confidential.

Conflict of interest: Bidders must take all necessary measures to prevent any situation of conflict of interest. You must notify SPC in writing as soon as possible of any situation that could constitute a conflict of interest during the RFQ process. If you have any familial connection with SPC staff, this must be declared, and approval will then be sought for you to engage in the RFQ process. **In support of your response to this RFQ, you must submit to SPC [the Conflict-of-Interest Declaration form](https://spc.int/procurement) available on our procurement page website: <https://spc.int/procurement>.**

Breach of this requirement can result in SPC terminating any contract with a successful bidder.

Currency, validity, duties, taxes: Unless specifically otherwise requested, all proposals should be in AUD and must be net of any direct or indirect taxes and duties, and shall remain valid for 120 days from the closing date. The successful bidder is bound by their proposal for a further 60 days following notification they are the preferred bidder so that the contract may be awarded. No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted at any time during this period.

No offer of contract or invitation to contract: This RFQ is not an offer to contract or an invitation by SPC to enter into a contract with you.

Privacy: The bidder is to comply with the requirements of applicable legislation and regulatory requirements in force for the use of personal data that is disclosed for the purposes of this RFQ. SPC will handle any personal information it receives under the RFQ in line with its [Privacy Policy](#), and the [Guidelines for handling personal information of bidders and grantees](#).

Warranty, representation, assurance, undertaking: The bidder acknowledges and agrees that no person has any authority to give any warranty, representation, assurance or undertaking on behalf of SPC in connection with any contract which may (or may not) follow on from this RFQ process.

2.7 Complaints process

Bidders that consider they were not treated fairly during any SPC procurement process may lodge a protest. The protest should be addressed to complaints@spc.int. The bidder must provide the following information: (1) full contact details; (2) details of the relevant procurement; (3) reasons for the protest, including how the alleged behaviour negatively impacted the bidder; (4) copies of any documents supporting grounds for protest; (5) the relief that is sought.

Part 3: TERMS OF REFERENCE

A. Background/context

The Pacific Biomedical Network (PBN) held its inaugural meeting in 2012 for biomedical engineers and technicians in the region. This platform was launched to create a forum where regional biomed experts were able to provide support, share experiences, challenges and develop resolutions to the common challenges they faced. Proposed recommendations from the Pacific Directors of Clinical Services meeting in September 2022, included ongoing support for the PBN, strengthening biomed workforce through capacity building and investment of governments and Health Ministries towards biomedical workforce and equipment.

The objectives of the meeting are for member countries to share Biomedical experiences, challenges and to strengthen partnerships towards addressing Biomedical priorities in PICTs. Topics of interest include:

- Capacity building: Strengthen knowledge and skills through training. The workshop will include user training of biomedical testing tools, servicing, maintenance and troubleshooting.
 - Network: Support biomedical services and skills through strong collaboration and partnerships
 - Leadership: Strengthen leadership and management skills for qualified biomedical technicians targeted towards country's needs.
- Recommendations from the meeting will be presented to the Pacific Heads of Health meeting.

B. Purpose, objectives, scope of services

The Pacific Community (SPC) with the support of donor partners will be convening the **Pacific Biomedical Network (PBN)** meeting on the 29th – 31st May 2023, in Nadi, Fiji. The 3-day meeting will be divided into a Training Workshop (29/05/23) and the Biomedical Network meeting proper (30-31 May 2023). This procurement is for the engagement of a consultant firm to provide Biomedical Electrical Safety Testing training and certification.

The training Workshop will focus on the Biomedical Electrical Safety Testing Training and certification of the Pacific Island Country and Territory (PICT) candidates which consists of about 20 members.

Objectives of Training

1. to facilitate practical refresher training in the use of electrical analysers and certification of Pacific biomedical staff in the use of electrical analysers
2. to mentor and provide technical support and recommendations to strengthen Biomedical services in the region

C. Timelines

- Date of training: 29th May 2023
- Contractor will be required to travel to Nadi Fiji (Tanoa Hotel, Nadi)

D. Reporting and contracting arrangements

To provide a report after completion of training.

E. Skills and qualifications

- CV to be attached
- Qualified Biomedical Engineer (Degree); certified trainer for medical equipment safety analysers
- At least 10 years' experience as a Biomedical Engineer
- Experience in working and/or conducted trainings in the Pacific region
- Desirable experience: working with low and middle-income settings

F. Scope of Bid Price and Schedule of Payments

SPC will not liable to pay for any Visa cost however can support with a letter if required.

Travel and accommodation is to be arranged by contractor.

Professional fee is to be inclusive of all related charges.

Milestone/deliverables	Deadline	% payment
Delivery of Biomedical Electrical Safety Testing training, certification of biomedical participants and submission of training report.	5 June 2023	100%
TOTAL		100%

Part 4: PROPOSAL EVALUATION MATRIX

4.1 Competency Requirements & Score Weight

The evaluation matrix below reflects the obtainable score specified for each evaluation criterion (technical requirement) which indicates the relative significance or weight of the items in the overall evaluation process.

Evaluation criteria	Score Weight (%)	Points obtainable
Mandatory requirements		
Updated Curriculum vitae	Mandatory requirements. Bidders will be disqualified if any of the requirements are not met	
Technical requirements		
Technical requirement 1: Qualified Biomedical Engineer (Degree)	30%	210
Technical requirement 2: Certified trainer for medical equipment safety analysers	30%	210
Technical requirement: At least 10 years' experience as a Biomedical Engineer	20%	140
Technical requirement: Experience in working and/or conducted trainings in the Pacific region or low and middle income countries is desirable.	20%	140
Total Score	100%	700