PROCEDURE FOR AIRLINE PERSONNEL

Sick passenger on plane

Flight Attendant

Assess whether passenger traveled in past 10 days to Hong Kong, China, Taiwan, Singapore, Vietnam or Toronto OR close contact with a suspected SARS patient.

Yes

1. Contact Control Tower to request Public Health (PH) personnel present with Customs & Quarantine for plane arrival.
2. Separate the passenger if possible and provide a mask or tissue (if mask not available) and ask him/her to cover mouth and nose when coughing.

No

NOT SARS
Follow up with Customs & Quarantine on arrival (regular procedure)

Plane lands – PH and C&Q board plane

PH & C&Q (wearing N-95 mask and gloves) assesses ill passenger for fever (> 100.4 F) OR history of fever in last 3 days.

Yes

1. C&Q or PH call 911 for ambulance and GMH-ER.
2. Ill passenger immediately transferred to GMH-ER by ambulance.
3. Flight Attendant reads Public Health Announcement prior to distribution of Surveillance Forms.
4. Distribute SARS Surveillance Form to all passengers and flight crew to complete, with assistance from Flight Attendants.
5. Passengers disembark plane after completing SARS Surveillance Form.
6. Ensure all passengers and flight crew are provided the Health Alert Notice.

No

1. Follow up with regular health care provider and provide Health Alert Notice.
2. Release other passengers ASAP with Health Alert Notice.

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