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ORIGINAL: ENGLISH

**CRGA SUBCOMMITTEE ON STRATEGIC PLAN IMPLEMENTATION**  
(28 May 2020, Noumea, New Caledonia, and by videoconference)

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**AGENDA ITEM No. 1: DRAFT PACIFIC COMMUNITY RESULTS REPORT 2019**

(Paper presented by the Secretariat)

**Summary**

1. The draft Pacific Community Results Report 2019 (draft Results Report) draws on advice provided by the CRGA Subcommittee on Strategic Plan Implementation (the Subcommittee) from its review of the 2018 Results Report.
2. This paper describes improvements incorporated in the draft Results Report over the 2018 report.

**Recommendations**

3. The Subcommittee is invited to:
  - i. provide feedback on the effectiveness of the improvements to the draft Results Report 2019 in responding to the Subcommittee's recommendations;
  - ii. provide an opinion to CRGA to inform its out-of-session consideration of the draft Results Report 2019.

## Draft Pacific Community Results Report 2019

### Purpose

4. This paper presents the draft Pacific Community Results Report 2019 (draft Results Report), which draws on advice provided by the Subcommittee from its review of the 2018 Results Report.

### Background

5. This is the sixth Results Report produced by the Secretariat since 2013–2014. As in previous years, the Secretariat is guided by the Subcommittee in continuing to improve its reporting of results and performance in implementing the Pacific Community Strategic Plan 2016–2020 (the Strategic Plan).
6. The Subcommittee met on 22 and 23 May 2019, to consider and review the Secretariat's reporting on SPC's performance and results achieved in 2018. In its review of the 2018 Results Report, the Subcommittee made six (6) recommendations for the development of the 2019 Results Report.<sup>1</sup> The Secretariat addressed these recommendations as outlined in the following table.

### The Secretariat's response to the Subcommittee's recommendations made in May 2019

Subcommittee recommendation	Secretariat response
i. The draft Results Report continue to evolve its reporting focus towards impacts, and to strengthen the nexus between the reported results, divisional business plans, and the Strategic Plan	The Secretariat strengthened its reporting focus towards impacts by: <ul style="list-style-type: none"><li>- Highlighting the sustained results achieved in relation to the 10 priority areas of work identified in 2017 as part of the work prioritisation process</li><li>- Developing results dashboards summarising progress towards the achievement of the Strategic Plan's Development Objectives</li><li>- Describing, in performance stories, the type of change achieved (from emerging to sustained) and the level of change achieved (for individuals, communities, programmes or sectors, countries, the region or entire systems)</li><li>- Linking performance stories describing sustained results to related sources of information, to strengthen understanding of previous work and results.</li></ul>

<sup>1</sup> Refer to CRGA 49 Paper 5.1: Report from the CRGA Subcommittee on Strategic Plan Implementation

<p>ii. The Secretariat review the consistency of the reporting terminology, specifically regarding inputs, outputs and outcomes</p>	<p>In its review of the results reported by divisions and programmes against their divisional business plans (plans), the Secretariat's Strategy, Performance and Learning (SPL) unit ensured that a more robust description of outcomes and impacts achieved for and on behalf of our member states was provided. Where such descriptions were not available, the result achieved remained at output level as providing limited evidence of the outcomes or impacts achieved.</p>
<p>iii. The Secretariat continue to discuss with members the most appropriate content and format for Country Results Summaries</p>	<p>To give a more prominent role to member states and partners in the results reporting process, the Secretariat has piloted a results data triangulation methodology, focusing on gathering additional evidence of results and performance directly from member state and partner stakeholders. The pilot methodology was tested in Vanuatu in 2020. The COVID-19 pandemic and associated travel bans precluded the methodology from being tested in other states, however the complementary results information will be integrated into the Vanuatu Country Results Summary. The methodology will be tested further when the travel situation allows.</p>
<p>iv. The Secretariat, over time, continue to strengthen its business systems that will include coherent planning and budgeting, and reporting on objectives, outcomes and expenditures</p>	<p>Improvements in business systems now enable divisions and programmes to track expenditures by the Key Results Areas of their plans. Further improvements will coincide with the implementation of SPC's next Strategic Plan 2021+.</p>
<p>v. The Secretariat, through its revision of the Planning, Evaluation, Accountability, Reflection and Learning (PEARL) Policy, include other methodologies to review and assess its performance – noting that the draft Results Report presented performance self-assessments alongside performance assessments by national and regional stakeholders, as part of the Strategic Plan Mid-Term Review</p>	<p>The Secretariat's PEARL Policy (Planning, Evaluation, Accountability, Reflection and Learning) was revised in 2019. Performance reporting is a key element of the policy, which emphasises consistency, accuracy, transparency and accountability to member states. Minimum monitoring, evaluation and learning requirements have been added, notably highlighting the need for project, programme or business plans to include outcomes and key performance indicators aligned to the Strategic Results Framework; and to include baseline and target information to enable tracking of</p>

	progress and performance over time. With the development and roll-out of the next Strategic Plan and Strategic Results Framework, the methodology for reviewing and assessing performance will be further enhanced.
vi. The Secretariat continue to produce a Results Report annually, regardless of the date of CRGA and Conference	The Secretariat has produced a Results Report for 2019, as it has done in previous years.

### Other notable improvements

7. To ensure further readability and accessibility:

- the structure of the report was streamlined, with two clear sections emerging – the first focusing on an overview of regional and Secretariat developments, and the second on the Secretariat’s results in relation to the Strategic Plan’s Development and Organisational Objectives;
- the use of appendices allows the reader to access more detailed information on the Secretariat’s results (including results framework), while the report itself focuses on summarised progress and performance information; and
- links to videos and other mediums are included in the report, to expand the reader’s experience of results and strengthen understanding of previous work and results.

### Analysis of results

8. The draft Results Report presents information on 558 results<sup>2</sup> for and on behalf of our members, including 442 results across the Strategic Plan’s nine Development Objectives, up 5% from 2018 (422 development objective results were reported). It includes:

- 42 results dashboards, presenting a summary of progress and performance in relation to the Strategic Plan’s results hierarchy (from outputs to impacts), the Secretariat’s core capabilities (science, technology and innovation, technical assistance and capacity strengthening, policy development and implementation, infrastructure and civic service delivery), cross-cutting discipline integration (climate change, data management, gender and youth, partnerships and disability), and the Sustainable Development Goals;
- 31 performance stories, offering more in-depth, evidence-based information on result context, change processes, challenges and lessons learned.

9. In 2019, the Secretariat is reporting twice as many impacts as in 2018 (27 results, up 108%). Some of the impacts highlighted in relation to our priority areas of work include the sustainable management of tuna resources, increased energy efficiency and greenhouse gas emission reductions in maritime transport, and increasing access to domestic violence and family protection services. Our outcomes (changes in knowledge, attitude or practice) decreased slightly (down 4% from 2018).

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<sup>2</sup> In 2019, we have included results pertaining to our efforts to strengthen clinical services in the Pacific region in organisational objective 10A (engagement and collaboration with members and partners), as this work programme was initiated as a response to our members’ needs and priorities. The results were aggregated with our other development objective results for consistency.

10. Specific results in relation to our efforts to strengthen regional public health surveillance and response are of note, given the current COVID-19 pandemic:
  - Access to timely information through the regular sharing, by member states, of disease alerts or outbreaks, through situation reports, on PacNet (SPC's forum for communication on public health emergencies), with SPC assisting members in posting relevant reports and information
  - SPC's health advice issued on all current and ongoing health threats in the Pacific, notably through a weekly map showing epidemic and emerging diseases
  - Outbreak response and management training
  - Improved knowledge and skills in laboratory surveillance among participating laboratory staff, which is important for laboratory certification
  - Increased shipment and testing of laboratory specimens for arboviral and influenza to reference laboratories in the region
  - the implementation of a novel peer-to-peer capacity strengthening approach through attachments in mentor laboratories, to improve capacity for high-quality laboratory surveillance.
11. The slower growth in development objective outputs reported (9% increase from 2018, compared with the 2018 level, which showed a 38% increase from 2017) is a positive trend that aligns with increased impact reporting and increased reporting of significant progress made. The performance assessments showed more results rated as having made 'significant progress' in 2019 (57% of results, up from 48% in 2018), demonstrating the growing level of maturity of the Secretariat's investments and the progress we are making towards our development goals for and on behalf of our member states. Two of a total five performance assessments (1% of total results) rated as showing 'no overall progress' pertain to policy development support not yet endorsed at country level.

## **Recommendations**

12. The Subcommittee is invited to:
  - i. provide feedback on the effectiveness of the improvements to the draft Results Report 2019 in responding to the Subcommittee's recommendations;
  - ii. provide an opinion to CRGA to inform its out-of-session consideration of the draft Results Report 2019.